

Katie Richardson

*VP/Administrator and Chief Long Term Care Officer*

July 16, 2020

Dear Resident and Resident Representative:

As I have shared with you in my previous letters, we remain committed to updating our residents and representatives regularly. Since my last communication, we have zero residents test positive for COVID-19 as a result of our asymptomatic weekly surveillance testing. There have not been any positive staff members. We have two hundred eleven who have recovered from COVID-19 and I am extremely happy to announce that we are COVID-19 free!

I wanted to share an additional prevention measure we have recently put into place with our staff members. Any staff who has traveled to one of the states, currently nineteen, with increasing COVID-19 rates will be required to meet a two negative test standard and a quarantine before being medically cleared to return to work. We feel by adding this important policy into our medical center, we are taking an additional step in preventing a potential outbreak.

Our window visits and outdoor visitation still remain in place as indoor visitation continues to be restricted. Just a reminder that visitation area is in the front of the Medical Center for outdoor visits and also near the outside of Building 5 for those residents who reside in that building. Outdoor visits will be Monday - Friday, 9:30am -11:30am and 1:30pm - 4:00pm. Saturdays will be limited and availability will be reviewed when calling for an appointment. Window visits will remain in place to accommodate those who prefer this option. Please note, if you have more than one family member here, we cannot bring both residents at the same time, visits will have to be scheduled separately. Prior to the visit, an Informed Consent must be signed by the visitor.

The below measures are in place for the safety, care and infection prevention and control for our residents, staff and those visiting.

- Any resident who is suspected or confirmed to be infected with COVID 19 will not be able to receive visitation until criteria has met to discontinue isolation
- Residents will be explained how visitation will work and what can be expected prior to visit
- Informed consent must be signed prior to the visit by both residents and representatives
- No more than two (2) visitors per resident
- All visitors will be screened prior to the visitation for temperature and respiratory illness
- Social distancing must be maintained at all times
- No physical contact, no hugs, no touching hands, no handshakes, etc.
- No use of restrooms by visitors
- A Bergen New Bridge staff member must remain with resident at all times during the visit
- Face coverings/masks must be worn by visitors, staff and residents
- Food is not permitted during visits and beverages cannot be shared
- Visitation is by appointment only

We continue to appreciate everyone's adherence to the guidelines that are set forth. Compliance with all measures put into place is mandatory and failure to do so will revoke visitation. For all appointments, please contact Sherri Siwulec at 201-967-4004.

As always, please do not hesitate to contact me at 201.967.4013 or [krichardson@newbridgehealth.org](mailto:krichardson@newbridgehealth.org).

Sincerely,



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